

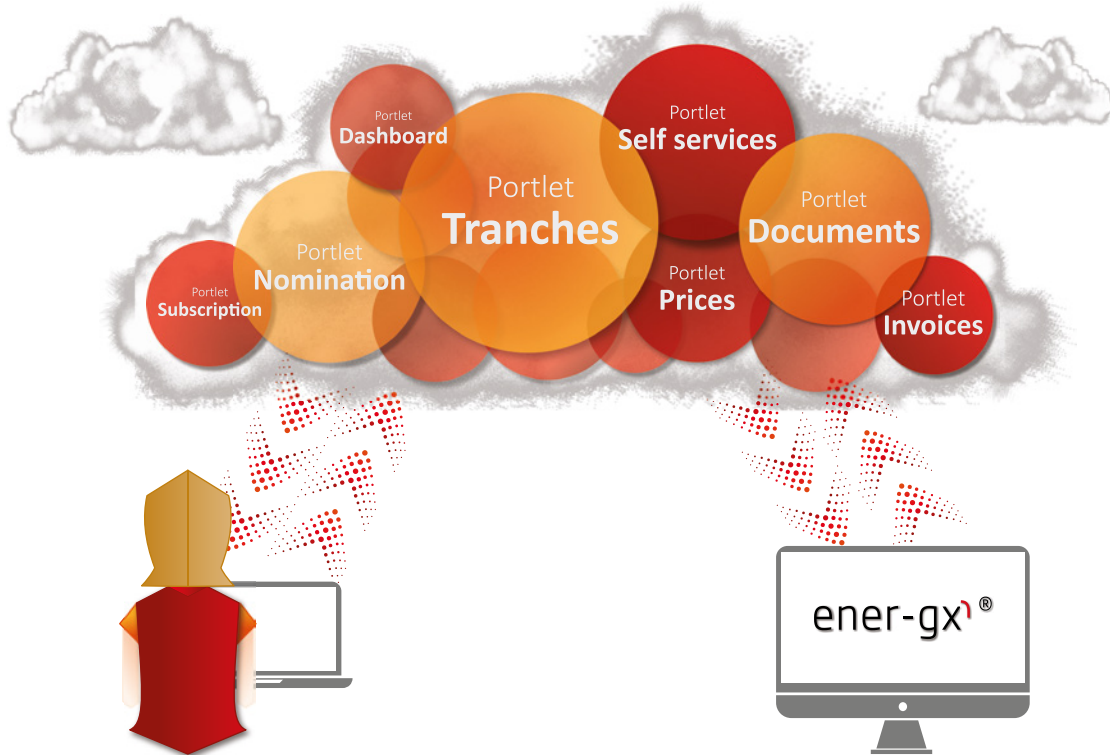
# PORTAL SOLUTIONS FOR THE ENERGY INDUSTRY

## ONLINE CHANNEL: CUSTOMER AND CONTRACT PORTAL WITH TRANCHE PRODUCTS

A user-friendly corporate portal is an important tool for customer acquisition and retention: presenting customer-relevant content fast, providing single-sign-on access to customer accounts and offering customized solutions for clients and prospects by identifying users.

Comprehensive and complex portals require an integrative business model that processes internal transactions and sources of information to provide an all-in-one solution including transactional, informational and communicational services. Customers benefit from accessing a single portal site for obtaining information and choosing customized services or a powerful all-in-one solution.

As the digitization of the energy industry continues, companies in the industry should consider setting up online portals to better meet their customers' requirements identified from other industries and e-commerce.



Small solutions are, of course, out of question: customers expect broad information, simple interaction and solutions adapted to their specific situation.

Sopra Steria Consulting supports energy companies in the implementation of complex projects by offering an extensive portal with standards, templates and interfaces that can be integrated into business processes.

## ENER-GX: the powerful portal solution for the energy industry

Successfully launched in the B2B market, ENER-GX supports energy suppliers in managing offers and

planning billing and sales processes for any commodity including power and gas.

Sopra Steria provides portlets, i.e., web-based applications, on the ENER-GX portal site that are easy to implement and run in the browser. They include dashboards, portlets for managing contracts and self-service solutions for interactive customer guidance.

Several companies are already benefiting from the ENER-GX portal solution based on Software as a Service (SaaS).

### Available portlets:

ENER-GX portlets are steadily growing in number. Sopra Steria currently supports the following portlets:

Portlet	Description
Time series	Display time series, charts and evaluations
Documents	Display all documents that are referenced by master data
Tranches	Manage tranche contracts (fixations, defixations, etc.)
Self-Service	Record meter readings as a customer
Nominations	Record nominations and forward them to the relevant logistics systems
Contracts	View all contract master data
Subscriptions	Manage subscriptions to transaction data
Invoices	Manage invoices, payments, balances, etc.
Prices	View pricing structures according to regulatory requirements

